



# Board of Aldermen Request for Action

**MEETING DATE:** 4/1/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1340, Approving a Water and Wastewater Leak Adjustment Request

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**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1340, approving a water and wastewater leak adjustment request for Penny Evertson in the amount of \$46.67.

**SUMMARY:** The City has received notice from Penny Evertson, a residential utility billing customer, of a repaired water leak and her request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about February 28, 2024, the Utilities Division obtained electronic reads of water usage for the month of February. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the February billing cycle, Penny Evertson had started the cycle with a read of 2,821 and finished the February cycle with a read of 2,980, which resulted in consumption of 15,900 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Penny Evertson has provided proof of repair/maintenance of the toilet leak which caused the high usage during the February billing cycle.

If approved, the leak adjustment would issue a credit of \$45.67 to Penny Evertson's utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

Click or tap here to enter text.

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$45.67

**ATTACHMENTS:**

- |   |                                   |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance                              | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution                  | <input type="checkbox"/> Plans    |
| <input checked="" type="checkbox"/> Staff Report                | <input type="checkbox"/> Minutes  |
| <input checked="" type="checkbox"/> Other: Repair Documentation |                                   |

**RESOLUTION 1340**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Penny Evertson, a residential utility billing customer with account 13-0000940-03, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be 45.67.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$45.67 shall be credited to account 13-000940-03 of residential utility billing customer Penny Evertson.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 1<sup>st</sup> day of April, 2024.

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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Penny Evertson

Utility Service Address: 2000 NE 197<sup>th</sup> Court

Utility Account Number: 13-000940-03

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$45.67 at the Board of Alderman meeting on 4/2/2024.

I, Penny, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Penny, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Penny Evertson  
Customer's Signature

3-18-2024

Date

Penny Evertson  
2000 Hz 197th Ct

THANK YOU FOR SHOPPING AT  
PACKS HARDWARE -12 SV  
116 N. 169 HIGHWAY Smithville MO  
Remittance Address is  
BOX 303 JUNCTION CITY,KS 66441  
-(816) 532-0525

Repaired 3/12/1  
03/12/24 11:27AM 12BETHANNY 331 SALE

400960	1	EA	15.99	EA
KORKY PLUS 3 PACK				15.99
SUB-TOTAL:\$	15.99	TAX: \$	1.36	
		TOTAL: \$	17.35	
CASH TEND:	20.00	CHANGE:	2.65	



==>> JRNL#A09054/D  
CUST NO:\*10012  
Customer Copy

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## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Penny Evertson**

Utility Service Address: **2000 NE 197th Ct**

Utility Account Number: **13-000940-03**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$10.40  
 Average monthly water usage for this property: 2,500 gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$6.21

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$8.84  
 Average monthly wastewater usage for this property: 2,500 gallons

Was the leak inside or outside the home: inside

Was the wastewater billed winter average or actual usage: actual usage

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
15,900 gallons @ 10.4 per 1,000 gallons =	165.36
Adjusted Water Bill Amount	
5,000 gallons @ 10.4 per 1,000 gallons =	52.00
+ 10,900 gallons @ 6.21 per 1,000 gallons =	67.69
	119.69
<b>Water Discount =</b>	<b>45.67</b>
Original Wastewater Bill Amount	
15,900 gallons @ 8.84 per 1,000 gallons =	140.56
Adjusted Wastewater Bill Amount	
15,900 gallons @ 8.84 per 1,000 gallons =	140.56
<b>Wastewater Discount =</b>	<b>0.00</b>

MONTH 2 (if applicable)	
Original Water Bill Amount	
gallons @ 10.4 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 10.4 per 1,000 gallons =	0.00
+ 0 gallons @ 6.21 per 1,000 gallons =	0.00
	0.00
<b>Water Discount =</b>	<b>0.00</b>
Original Wastewater Bill Amount	
0 gallons @ 8.84 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 8.84 per 1,000 gallons =	0.00
<b>Wastewater Discount =</b>	<b>0.00</b>

**Total Discount = 45.67**